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DATE: April 11, 2001

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REPLY TO

ATTN OF: David H. Siehl, Staff Attorney, Policy Division, Wireless  
Telecommunications Bureau, Federal Communications Commission

FEDERAL COMMUNICATIONS COMMISSION

OFFICE OF THE SECRETARY

SUBJECT: NOTICE OF EX PARTE PRESENTATION – E-Mail Presentation to James Goerke, Chairman of State 911 Program Directors Group, National Association of State Nine-one-one Administrators; re: Implementation of 911 Act; the Use of N11 Codes and Other Abbreviated Dialing Arrangements; in CC Docket No. 92-105

TO: Ms. Magalie Roman Salas  
Secretary  
Federal Communications Commission

Pursuant to Sections 1.1204(a)(10)(iii) and 1.1206(b) of the Commission's Rules, 47 C.F.R. §§ 1.1204(a)(10)(iii), 1.1206(b), hereby submitted to the Secretary is an original and one copy of this memorandum.

In the Commission proceeding, Implementation of 911 Act, the Use of N11 Codes and Other Abbreviated Dialing Arrangements, in CC Docket No. 92-105, the Policy Division, Wireless Telecommunications Bureau has sought additional information concerning the status of what States have a statewide emergency default point to which 911 calls are routed. The attached copy of e-mail correspondence from David H. Siehl, Staff Attorney, Policy Division to James Goerke, is being placed in the record of the proceeding. It is also being placed in the record for WT Docket No. 00-110.

In addition, all e-mail correspondence filed to this date in response to the above e-mail letter is attached and is being place in the record.

Total No. of Attachments: 10

**From:** David Siehl  
**To:** Internet:James.Goerke@csec.state.tx.us  
**Date:** 3/21/01 11:42AM  
**Subject:** Routing of 911 Calls to Statewide Answering Point

Jim, with regard to our initial phone contact on March 13, 2001, the Policy Division of the FCC Wireless Bureau is seeking additional information concerning the use of a statewide emergency default answering point. Our understanding is that California, for example, has all wireless 911 calls routed to the State Highway Traffic Agency. Regarding the proceeding the Commission is now working on to implement the Wireless Communications and Public Safety Act of 1999 (911 Act), the Division is interested in finding out the current status of what other States are similarly doing in having 911 calls routed to a statewide default point or agency, particularly in instances where those emergency calls are from areas in a State that do not have a PSAP or other designated emergency answering point.

The current proceeding is Commission CC Docket No. 92-105, and this e-mail and any information you can provide will be placed in the record. Thank you for your assistance, David

David H. Siehl  
Policy Division, Wireless Telecommunications Bureau  
Federal Communications Commission

**CC:** Janet Sievert; Kris Monteith

**From:** "James D. Goerke" <jgoerke@austin.rr.com>  
**To:** "David Siehl" <DSIEHL@fcc.gov>  
**Date:** 3/21/01 12:00PM  
**Subject:** RE: Routing of 911 Calls to Statewide Answering Point

Thanks, David. Received it this time. I'll get it out to our State Director group (NASNA) right away.

-----Original Message-----

From: David Siehl [mailto:DSIEHL@fcc.gov]  
Sent: Wednesday, March 21, 2001 10:43 AM  
To: Internet:James.Goerke@csec.state.tx.us  
Cc: Janet Sievert; Kris Monteith  
Subject: Routing of 911 Calls to Statewide Answering Point

Jim, with regard to our initial phone contact on March 13, 2001, the Policy Division of the FCC Wireless Bureau is seeking additional information concerning the use of a statewide emergency default answering point. Our understanding is that California, for example, has all wireless 911 calls routed to the State Highway Traffic Agency. Regarding the proceeding the Commission is now working on to implement the Wireless Communications and Public Safety Act of 1999 (911 Act), the Division is interested in finding out the current status of what other States are similarly doing in having 911 calls routed to a statewide default point or agency, particularly in instances where those emergency calls are from areas in a State that do not have a PSAP or other designated emergency answering point.

The current proceeding is Commission CC Docket No. 92-105, and this e-mail and any information you can provide will be placed in the record. Thank you for your assistance, David

David H. Siehl  
Policy Division, Wireless Telecommunications Bureau  
Federal Communications Commission

**CC:** "Janet Sievert" <JSIEVERT@fcc.gov>, "Kris Monteith" <KMONTEIT@fcc.gov>

**From:** "Oenning, Bob" <B.Oenning@EMD.WA.GOV>  
**To:** "'DSIEHL@fcc.gov'" <DSIEHL@fcc.gov>  
**Date:** 3/21/01 12:41PM  
**Subject:** Wireless call routing

Washington State has several scenarios:

In the Puget Sound region and around Vancouver and Spokane the calls are selectively routed on the E911 system to select PSAPs by the A & B carriers in compliance with state law that wireless provide the callers phone number. The other carriers in those regions generally point calls to 10 digit numbers at the same select PSAPs. In the rural areas of the state the A & B generally translates and routes calls to 10 digit numbers for PSAPs that have some relationship to the location of their cell coverage. They are generally cooperative if asked to send 911 calls to a different PSAP. The PCS licensees may make some attempt at selecting a 10 digit number for a PSAP whose response territory reflects their coverage area, but may also send 911 dialed calls to a 10 digit number of a PSAP that is close to their switch location regardless of the callers location.

Percentage wise I'd guess that 20% of the subscribers are correctly routed on the E911 system, 50 % are routed to an appropriate PSAP on 10 digit numbers and the remaining 30% are just sent somewhere to a 10 digit number.

Bob Oenning, E911 Administrator  
Washington State Military Department  
Emergency Management Division  
voice 253-512-7011  
e-mail b.oenning@emd.wa.gov

**CC:** "NASNA reflector (E-mail)" <nasna-statecontacts@eGroups.com>

**From:** Jim Beutelspacher <Jim.Beutelspacher@state.mn.us>  
**To:** "DSIEHL@fcc.gov" <DSIEHL@fcc.gov>  
**Date:** 3/21/01 1:39PM  
**Subject:** RE: [nasna-statecontacts] Wireless call routing

Minnesota started with State Patrol answering all wireless calls, but has migrated to local public safety answering points on a county by county carrier by carrier basis. Thus far, 17 of the 108 non-State Patrol PSAPs directly answer 9-1-1 calls from all wireless carriers currently serving their areas, 32 are answering 9-1-1 calls for some of the carriers serving their areas, 4 have asked for direct routing but it has not yet been provided, and 55 have not asked for direct routing, either because they want State Patrol to continue answering them, or want to wait until Phase I and II service is provided.

Jim Beutelspacher, ENP  
Minnesota Statewide 9-1-1 Program  
V-651.296.7104, F-651.297.5368  
jim.beutelspacher@state.mn.us  
<http://www.911.state.mn.us>

-----Original Message-----

From: Oenning, Bob [mailto:b.oenning@emd.wa.gov]  
Sent: Wednesday, March 21, 2001 11:43 AM  
To: 'DSIEHL@fcc.gov'  
Cc: NASNA reflector (E-mail)  
Subject: [nasna-statecontacts] Wireless call routing

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Bob Oenning, E911 Administrator  
Washington State Military Department  
Emergency Management Division

voice 253-512-7011  
e-mail b.oenning@emd.wa.gov

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----- \_->

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To Unsubscribe, send a blank message to:  
[nasna-statecontacts-unsubscribe@eGroups.com](mailto:nasna-statecontacts-unsubscribe@eGroups.com)

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CC: "nasna-statecontacts@yahoogroups.com" <[nasna-statecontacts@yahoogroups.com](mailto:nasna-statecontacts@yahoogroups.com)>

**From:** "Albert E. Gervenack" <Albert.E.Gervenack@state.me.us>  
**To:** <DSIEHL@fcc.gov>  
**Date:** 3/22/01 9:04AM  
**Subject:** Wireless call routing

Maine directs all wireless calls to dedicated pots lines at one of the four regional State Police communication centers based on tower location. No Phase I or II.

Albert E. Gervenack, Director  
Emergency Services Communication Bureau\E9-1-1  
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207.877.8058 (TTY)

email: albert.e.gervenack@state.me.us  
www.maine911.com  
NENA APCO

**From:** John Benson <John.Benson@emd.state.ia.us>  
**To:** "NASNA Reflector (E-mail)" <nasna-statecontacts@yahoogroups.com>  
**Date:** 3/22/01 9:42AM  
**Subject:** State of Iowa Wireless Call routing

In Iowa, presently 80% of wireless E911 calls are answered by 6 State Patrol Communication posts. As we migrate to Phase 1 service, the calls will then be routed to the local answering points (124). The state patrol will also be connected to the network so they can receive call transfers (with ANI/ALI) and handle some conditional call routing responsibilities.

John R. Benson  
E911 Program Manager  
Iowa Emergency Management Division  
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(515) 281-6158 Mobile (515) 491-4954  
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john.benson@emd.state.ia.us <mailto:john.benson@emd.state.ia.us>

**CC:** "'DSIEHL@fcc.gov'" <DSIEHL@fcc.gov>



**From:** "Barbara Jaeger" <JAEGER\_BARBARA@AD.STATE.AZ.US>  
**To:** <DSIEHL@fcc.gov>  
**Date:** 3/22/01 4:54PM  
**Subject:** Arizona Phase I Deployment

I was asked to forward this information on to you.

Barbara

-----  
Arizona also has several different scenario's for wireless. For the most part we leave the decisions on where and how wireless calls are taken up to the system and their coordinators. Although Maricopa County (the largest system with approx. 26 PSAPs) has selective routing, they are not Phase I compliant. The decision to direct wireless calls to the 10 largest PSAP's have prevailed and all the calls are routed over the same 9-1-1 trunks. In Pima County, we have a wireless phase I project underway and calls are routed to based on cell site location to one of four PSAP's. The difference is that this community opted to route wireless calls on a separate trunk group.

There has been some discussion about routing wireless calls adjacent to a major highway to one of three Department of Public Safety Offices spread across the state. These PSAP's are currently only secondary PSAP's for normal call routing.

Barbara

Barbara A. Jaeger, ENP  
9-1-1 Administrator  
State of Arizona  
(602) 542-0911 fax (602) 542-2008  
barbara.jaeger@ad.state.az.us

**From:** "Marzolf, Steven" <SMarzolf@ntp.state.va.us>  
**To:** "'nasna-statecontacts@yahoogroups.com'" <nasna-statecontacts@yahoogroups.com>, "'DSIEHL@fcc.gov'" <DSIEHL@fcc.gov>  
**Date:** 3/26/01 10:33AM  
**Subject:** [nasna-statecontacts] Virginia Wireless call routing

In Virginia, wireless 9-1-1 calls in about half of the State are served out of one of eight State Police barracks. The remainder of the State is handled by the local PSAP. There is a statutory requirement that all PSAPs be taking the wireless call directly, by July 1, 2003 so the percentage answered at the local level will steadily increase over the next two years.

Steve Marzolf, E9-1-1 Coordinator  
Virginia Department of Technology Planning  
Division of Public Safety Communications  
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(804) 371-2795 (fax)  
smarzolf@ntp.state.va.us

**From:** "Porter, R. D." <PorteR@mail.oa.state.mo.us>  
**To:** "nasna-statecontacts@yahoogroups.com" <nasna-statecontacts@yahoogroups.com>, "DSIEHL@fcc.gov" <DSIEHL@fcc.gov>  
**Date:** 3/23/01 2:29PM  
**Subject:** RE: [nasna-statecontacts] Wireless call routing

Currently Missouri has no statewide default of wireless calls. Most wireless calls are routed to a 10 digit number to some location, (not necessarily an answering point), and not necessarily in Missouri. Currently the determination of where to send the call is dependent upon the carrier. We still have some instances where the caller will receive a busy signal.

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**From:** Ken Keim <kkeim@oem.state.or.us>  
**To:** <nasna-statecontacts@yahogroups.com>  
**Date:** 3/23/01 1:27PM  
**Subject:** RE: [nasna-statecontacts] Wireless call routing

The State of Oregon has Phase 1 wireless 9-1-1 operational statewide with selective routers delivering calls to the proper PSAP based on Phase 1 cell sector routing. In the event of a misroute we have a statewide inter-tandem transfer network that will get the call with Phase 1 info to the proper PSAP.

Ken Keim, ENP  
Oregon State Police 9-1-1 Program  
Salem, Or 97301  
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fax (503)588-1378

**CC:** <DSIEHL@fcc.gov>